IntraOne **Client Support**

Lifecycle Support

Lifecycle Support minimize downtime and ensure your system runs at optimal performance levels by utilizing our Client Support Services team.

Our lifecycle support program provides ongoing maintenance, spare parts, repairs, upgrades, and 24/7/365 technical from a single dedicated team. This program maximizes your return on investment by keeping you operating at peak levels.



Consulting **Full Stack**

The Intraone Platform

Software

Equipment

We support **Operations** & **Warehouse Equipment**



Client Support



Automation Support



Spare Parts



System Enhancements

Early Engagement

- On-site for system commissioning
- · Establish the aftercare process

Systems Enhancements

 Assist with modifications system tuning & reconditioning



Support Agreements

- Customized support plans
- 24/7/365 support hotline



Training

- · Facilitate your team training
- Develop training documentation

Documentation Resource

- · Finalize system documents
- Maintain off-site records



Warranty Support

- Facilitate issue resolution
- Connect all the necessary teams

Field Services

- Coordinate field services teams
- Technology specialists





Spare Parts

- Recommended critical spare part list
- · Facilitate parts ordering



Learn more >>>

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